



To Whom It May Concern:

July 24, 2015

It is my pleasure to recommend Emily Stang, Red Cross First Aid & CPR Instructor. For the past two years, Ms. Stang has been providing WSIB approved first aid instruction to our staff and students here at the University. This training is essential in our First Aid program compliance.

Ms. Stang is a very sincere trainer, always very methodical in her work and with impressive communication skills. It is not easy to keep 20+ people engaged for two consecutive days as they make their way through all required elements of this certification training. Yet the feedback that I receive after each training session is always overwhelmingly positive. Here are some excerpts received from a recent training in May 2015:

- *With respect to feedback, I would like to emphasize how much I enjoyed the course. This is the first time that I've taken a First Aid course, and I could not have imagined having a better instructor. Emily was great - patient but kept things moving along. She had a well balanced approach for knowledge transfer, activity, and discussion to ensure that we got the message. Her energy and enthusiasm were well matched to the group. Thank you.*
- *Emily was fantastic – please pass along my praise and do bring her back for future training!*
- *Hi Christine. I wanted to send a message about the instructor. She was AMAZING! I have taken this course a number of times over the years, this instructor was the BEST! She made the material interesting and her delivery is tops. Hire her, promote her, keep her at any means!*

Ms. Stang is a well-versed professional with a lot of experience in first aid scenarios. The superior quality of her presentation style (which includes many interactive demonstrations with her students, shows the great competence with which she analyzes and dissects first aid challenges. With her attentive and friendly character, she is able to keep up with the high demand of questions from our academic population. She is a very welcoming and friendly person who is always receptive to questions and requests. In fact, she embraces the inquisitive nature of our participants.

If Ms. Stang's performance at our campus is a good indication of her future performance, she would be an extremely valuable asset to your company's First Aid and CPR training program.

Sincerely,

Christine Weidner, BAsC, CRSP

Health & Safety Advisor, University of Toronto
416.978-8321, c.weidner@utoronto.ca