

Emily Stang  
Lionheart CPR

April 16, 2014

**Re: First Aid & CPR Training at the MTCC**

Dear Emily;

We are very pleased to provide you with the following feedback regarding your recent First Aid and CPR training at the MTCC. Please feel free to use our comments at any time.

Lionheart CPR provided First Aid and CPR training at the MTCC that was comprehensive and highly engaging. Emily was fun and energetic making the material easy to remember.

Our staff enjoyed the first aid scenarios that Emily used to test their skills and she ensured they had ample practise time. Feedback from participants stressed the confidence gained in being a first responder after training with Lionheart CPR.

Thank you Emily for delivering such a wonderful course!

Regards,



Michel Genier  
Operations Manager